



Contact information

The Child Safety Officer's name is	
The Child Safety Service Centre is	
The contact number is	
The Child Safety Support Officer's name is	
The name of the Recognised Entity is	
The Team Leader's name is	

For more information about the Department of Child Safety you can also visit www.childsafety.qld.gov.au

Support Service Case Information for pregnant women



Why is the Department offering me a Support Service Case?

The Department has recently visited you to talk about concerns for your unborn child. From this visit, the Department believes that you may benefit from some support to help you in parenting and caring for your child after birth.

The Department believes that most families can care for their children. However at times some families may need help. A Support Service Case is a way of working together to help you find ways to keep your child safe at home after birth.

What is a Support Service Case?

A Support Service Case:

- is a voluntary agreement to work with the Department
- aims to link you with services and agencies in the local community that can provide you with support.

The length of time for a Support Service Case is different for everyone and depends on your needs. However the Support Service Case will not continue after your baby is born. If needed, the Department can offer you other types of support to help you care for your newborn baby.



What happens next?

A Child Safety Officer will work with you to develop a plan that will:

- list the goals you and the Department think are important to achieve
- list what you and the Department can do to meet these goals
- identify services and agencies that may help you meet these goals.

A Child Safety Officer will meet with you regularly to support you in meeting your goals. This may happen in your home, at your local Child Safety Service Centre, or somewhere else that you and the Department agree to.

The Department will regularly review the plan with you. A review will also happen close to the expected due date of the birth. You will be asked to continue working with the Department until all the identified goals of the plan have been met.

What options do I have?

You can choose not to take part in a Support Service Case, or may change your mind about working with the Department once a Support Service Case has started. If this happens, the Department may:

- take no further action
- offer you some information about other services and agencies in the community that may assist you.

Who can I talk to for further information?

You can ask your Child Safety Officer about anything you do not understand about the Support Service Case.

