

Department of Child Safety Service Standards Quality Frameworks Comparison Table

The following table illustrates how the structure of the Department of Child Safety Service Standards compares to the structure of service standards associated with some other quality frameworks operating within the community services sector in Queensland.

The comparison may be of interest to non-government organisations funded by the Department of Child Safety that also deliver services to other target groups where these services are funded by other funding agencies.

Specifically, the table compares the Department of Child Safety Service Standards with the standards associated with the following quality frameworks:

- [Queensland Disability Sector Quality System](#)
- [Queensland Health Performance Framework for the Non-Government Sector](#)
- [Department of Communities Standards for Community Services in Queensland](#)
- [Home and Community Care National Service Standards](#)
- [Department of Families, Community Services and Indigenous Affairs - Family Relationship Services Program Approval Requirements](#)

It is important to note that it is not possible to compare precisely the different sets of service standards as each reflects unique service contexts and requirements as well as having different elements of service standards addressed at varying levels within each standard.

For further information about these quality frameworks, please use the hyperlinks above, to link directly to the relevant websites. The hyperlink to the Queensland Health Performance Framework links to an email address, which can be used to request the User Manual and Performance Framework document.

Department of Child Safety	Disability Services Queensland	Department of Communities	Home and Community Care	Queensland Health	Department of Family and Community Services
11 Service Standards	10 Service Standards	11 Service Standards	7 Objectives	4 Perspectives	15 Standards
3 Focus Areas	N/A	3 Focus Areas	N/A	16 Focus Areas	7 Focus Areas
Description of each Service Standard	Description of each Service Standard indicator	Description of each Service Standard	27 Standards	Description of each Focus Area	Statement describing each Standard
Context for each Service Standard	N/A	Context for each Service Standard	N/A	Strategy Information and Performance Information	N/A
3 Types of Evidence Process documentation Staff / management awareness Output documentation	N/A	3 Types of evidence Process documentation Employees / management awareness Output documentation	N/A	Guidance on the type of information Organisation's Strategy Organisation's Performance	N/A
163 Criteria across evidence types	48 Service Standard Indicators	103 Criteria for compliance across evidence types	25 Performance Questions	18 Objectives describing desired outcomes	50 Attributes
Things that must be considered (for each criteria)	Core evidence Questions	Things to consider (for each criteria for compliance)	Minimum Criteria/Further Requirements/Special considerations for each Objective	29 Indicators describing types of processes, systems, structures or actions that an organisation may undertake to achieve each objective	Points under each Attribute